

5. Afrika works in a call centre.

She assumes that calls are independent and knows, from past experience, that on each sales call that she makes there is a probability of $\frac{1}{6}$ that it is successful.

Afrika makes 9 sales calls.

(a) Calculate the probability that at least 3 of these sales calls will be successful.

(2)

The probability of Afrika making a successful sales call is the same each day.

Afrika makes 9 sales calls on each of 5 different days.

(b) Calculate the probability that at least 3 of the sales calls will be successful on exactly 1 of these days.

(2)

Rowan works in the same call centre as Afrika and believes he is a more successful salesperson.

To check Rowan's belief, Afrika monitors the next 35 sales calls Rowan makes and finds that 11 of the sales calls are successful.

(c) Stating your hypotheses clearly test, at the 5% level of significance, whether or not there is evidence to support Rowan's belief.

(4)